

GENERAL SUPPLY CONDITIONS OF PSA

GENERAL PROVISIONS

1 APPLICABILITY

- 1.1 These general supply conditions (the “**Conditions**”) will apply to all provision of services and/or delivery of cargo (by sale or otherwise) and all offers and/or agreements pertaining thereto by Penn Terminals LLC (d/b/a PSA Penn Terminals) and its affiliated companies that provide services and/or handle, store, deliver and/or receive cargo in or out of the United States (hereafter collectively “**PSA**”). Only the PSA company issuing the offer and/or entering into the agreement or, in the absence of an offer or agreement, providing the cargo and/or the services, is liable therefore, without any joint liability of any of its affiliated companies. The Conditions also apply to any non-contractual obligation or liability that PSA may incur as a result of the provision of services and/or the handling, storage and/or delivery of cargo by it. The Conditions apply to provision of services and/or the handling, storage and/or delivery of cargo against payment or free of charge. Delivery of services also includes orders for the delivery of cargo as well as all related acts and any information or advice related hereto, carried out by PSA in its own name but on behalf of the Customer (“**Forwarding Services**”). Forwarding Services are always carried out on behalf of the Customer unless otherwise agreed in writing by PSA and under no circumstances constitute fiscal representation. The Conditions apply to any provision of services and/or the handling, storage and/or delivery of cargo and to any disputes as from May 1, 2023.
- 1.2 The Conditions apply to the exclusion of all other general or specific conditions which have been or will be communicated at any time by the party which orders or receives one of the cargo or services referred to in clause 1.1 (hereafter the “**Customer**”), unless PSA has expressly accepted such provisions in writing. Unless expressly agreed otherwise in writing, any provision deviating from these Conditions will only apply to the relevant offer, agreement, assignment or delivery for which such deviation was mutually agreed. If there is any discrepancy, inconsistency or ambiguity between the Conditions and any specific terms agreed with the Customer, the specific terms agreed with the Customer will prevail to extent of the discrepancy, inconsistency or ambiguity.
- 1.3 These Conditions do not detract from or affect the terms of PSA’s currently applicable Terminal schedule or tariff and regulations and customs of the Port of Philadelphia region to the extent that the latter are applicable and in conformity with all applicable legal provisions. Where the terms of these Conditions and the Terminal Schedule/tariff differ, PSA Penn Terminals, at its sole discretion, has the option of which provision will apply. The use of the PSA Penn Terminals marine terminal and all services performed thereon, or by PSA, are subject to and governed by the General Conditions of PSA Penn Terminal, and by the Terminal Schedule/Tariff, and by contracting with PSA Penn Terminals, or utilizing the terminal, Customer acknowledges having read and being subject to the General Conditions and Terminal Tariff/Schedule available at www.psa-pennterminals.com.”By placing an order, or utilizing the terminal, the Customer expressly confirms to effectively have taken notice of the Conditions and irrevocably agrees with the applicability of these Conditions and of the conditions of the Terminal Tariff/Schedule.

- 1.4 Any undertaking by PSA under the Conditions to do any act may be carried out by its authorised employees, agents or contractors, and all protection from liability afforded to PSA in respect of such acts or omissions shall also be afforded to such persons to which end PSA contracts on its own behalf and as agent for and trustee for the benefit of its employees and contractor.
- 1.5 Where the context so admits or requires, words denoting the singular include the plural and vice versa, and words denoting any gender include all genders.
- 1.6 All applications, notices, consents and all other communication under the Conditions to be made or given to PSA shall be made or given in writing or in a mode acceptable by PSA.
- 1.7 The headings in the Conditions are for convenience only and shall not affect its interpretation.

2 PRICE AND PAYMENT

- 2.1 Unless agreed otherwise, the invoices of PSA are payable immediately upon receipt and at the registered office of PSA. Notwithstanding anything to the contrary, all monies and any other amounts due to PSA will be charged in the currency determined by PSA. PSA reserves the right to convert such charges and other amounts into a different currency, applying the exchange rate at the time of the conversion. PSA reserves the right to check the Customer's credit rating periodically and to modify the Customer's payment terms (as set out in these Conditions or in any agreement, offer or any other document to which these Conditions are applicable) in the event that there is a material change in the Customer's credit rating.
- 2.2 Unless otherwise specified, all monies due, handling charges and other charges referred to in these Conditions or in all agreements, offers and any other document to which these Conditions are applicable, are net of taxes. If there is sales tax, value-added tax or any tax of a similar nature levied on these tariffs or charges, the Customer will pay such tax in addition to the charges. If a withholding tax is withheld from the payments made by the Customer (i.e. as opposed to being levied in addition to the Customer's payments), the Customer will gross up the payments to PSA so that, after deduction of the withholding tax, PSA will receive, on a net basis, the amounts mentioned in these Conditions or in all agreements, offers or other documents to which these Conditions are applicable.
- 2.3 Rebates given to the Customer and any other amounts owed by PSA to the Customer (or to any affiliated companies of the Customer) may, at PSA's discretion, be set off against any sums due from the Customer to PSA (or to any affiliated companies of PSA). All sums due from the Customer to PSA will be paid without deduction.
- 2.4 Any complaint in relation to invoices, in order to be valid, must be notified in detail by registered letter within five working days after receipt of the invoice. No cause, such as e.g. filing a complaint, exempts the Customer of its payment obligation. Customer does not have a right of set-off.
- 2.5 If the Customer or any affiliate of the Customer does not pay an invoice (or any other amount due under these Conditions or under or in connection with any agreement, offer or other document to which these Conditions are applicable) in whole or in part on its due date, or if the Customer owes PSA any monies or damages on any basis whatsoever, Customer agrees to pay

late charges which are computed at the rate of two percent per month (24 percent per annum) applied to all invoices that are dated prior to one full monthly accounting cycle. Should collection become necessary, Customer agrees to pay a collection fee equal to one third (1/3) of all invoice balances plus late charges, court costs and other expenses that may be expended by PSA and/or its attorneys during the collection process. In any event, the minimum fee shall be USD one thousand dollars (\$ 1,000).

- 2.6 If the Customer or any Affiliate of the Customer does not pay an invoice (or any other amount due under these Conditions or under or in connection with any agreement, offer or other document to which these Conditions are applicable) in whole or in part on its due date, the Customer will owe PSA ipso jure and without notice, a lump sum equal to the higher of (i) 10% of the unpaid amount or (ii) USD 150.00, for administrative costs and notwithstanding the right of PSA to claim a higher amount upon proof of higher suffered costs.
- 2.7 If the Customer or any Affiliate of the Customer does not pay an invoice or any other amount due to PSA or any Affiliate of PSA, in whole or in part on its due date, all other claims of PSA or any Affiliate of PSA against the Customer that are not yet due will become due ipso jure and without prior notice. If PSA has multiple claims against the Customer and the Customer carries out a partial payment, PSA will have the right to decide, in its discretion, towards which claim the payment will be applied.
- 2.8 Any and all services performed on the terminal, or by PSA, including interest on unpaid service, shall give rise to a lien in favour of PSA, against the vessel, container, chassis, cargo, goods or any other tangible or intangible property whatsoever with respect to which PSA provided services, and/or which utilized the terminal (the "Collateral"). PSA shall have lien on Collateral even where the Collateral is not within PSA's custody or control. PSA's lien shall also extend to other property of the Customer within its possession or control, even if the unpaid obligations do not pertain to that property, and including to satisfy unpaid obligations both with respect to Collateral currently in its possession and with respect to past due amounts. PSA reserves the right to refuse the release of any property of the Customer entrusted to PSA by the Customer, handled by PSA or transported by PSA, until full settlement of all sums due by the Customer to PSA, regardless of whether these amounts pertain directly to the property withheld. The Customer guarantees PSA that the Customer has the authority to dispose of the property, including but not limited to the authority to vest a warehouseman's lien on the property. If PSA applies this clause, it will automatically and without notification to the Customer, obtain a preferential pledge/security interest.
- 2.9 The Customer grants PSA an irrevocable, preferential security interest, pledge and lien on any current or future property entrusted to PSA by the Customer, handled by PSA or transported by PSA, for all sums due by the Customer to PSA, including the authority to repledge the property, regardless of whether these amounts pertain directly to the pledged property, and including any interests, (liquidated or other) damages or other (enforcement) costs. Furthermore, the Customer grants PSA a special power of attorney to register the security interest/pledge on the property that are currently or have been entrusted to PSA by the Customer, handled by PSA or transported by PSA, in a Uniform Commercial Code filing, if PSA deems this necessary, and Customer will provide the necessary cooperation to PSA, including but not limited to the

signature of the necessary documents, upon first request by PSA. Finally, the Customer guarantees PSA that the Customer has the authority to dispose of the property, including but not limited to the authority to vest a security interest/pledge on the property.

- 2.10 In case of default of payment (due date plus one (1) month) or deterioration of the Customer's financial situation, PSA may, at its choice: (i) suspend the services or (ii) shorten the payment term agreed between Parties, or (iii) request a guarantee before delivering any further service, as a security for the payment of invoices. The aforementioned guarantee can, at PSA's option, take the form of an advance, a security by the parent company or a third party, an (un)conditional and irrevocable bank guarantee, and/or the payment of a deposit on PSA's account. If the Customer fails to deposit or pay this guarantee, PSA may terminate or suspend the agreement to which these Conditions apply in accordance with article 5.1. of these Conditions. The guarantee shall be released in whole or in part without interest three (3) months after receiving payment of the final invoice and can at any time be freely released by PSA for the payment of unpaid and uncontested amounts.
- 2.11 If PSA's charges are subject to an automatic adjustment clause, this formula will never lead to the charges being lower after the adjustment than before.
- 2.12 PSA reserves the right, for unusual, exceptionally time-consuming or effort-demanding work, to institute an additional fee. All additional costs caused by force majeure will also be borne by the Customer.
- 2.13 PSA does not provide guarantees from its own resources for payment of freight, duties, levies, taxes or any other obligations, if these may be required by third parties. If PSA has provided guarantees from its own resources, the Customer is obliged, at PSA's first written request, to pay the latter by way of guarantee, any amount up to which PSA provided guarantee for the benefit of third parties.

3 EXEMPTIONS

- 3.1 PSA is not liable for any delay in the performance of its obligations or failure to perform its obligations for any reason, including force majeure. For the purpose of these Conditions and any agreement, offer or any other document to which these Conditions are applicable, force majeure shall be defined as any event not caused by PSA's fault and which prevents, complicates or delays the performance of PSA's obligations, including but not limited to the following circumstances: any act of God, war, civil war, mobilization, invasion, occupation, revolution, rebellion, hostilities, terrorism, piracy, restrictions imposed by governments or authorities, fire, explosion, storm, fierce gusts of wind, flood, lightning, fog, strike, lock out, shortage of personnel, epidemic or pandemic, theft, illegal activities of third parties, and breakage of material. If, notwithstanding PSA's industry-standard efforts undertaken to safeguard and protect its information technology infrastructure, systems, services, applications and databases (collectively: "PSA ICT Environment"), PSA's failure to perform its obligations hereunder is directly or indirectly caused or contributed to by an external cause (including but not limited to: a virus, worm, DDoS attack, hacking, phishing, and similar events) that disrupts the PSA ICT Environment, such disruption will be considered a force majeure event. Consequently, PSA's obligations will be suspended until the root cause of such force majeure event has been

detected, the consequences thereof have been fully resolved and the PSA ICT Environment has been fully restored.

- 3.2 If PSA relies on third parties for the execution of its obligations, the provisions mentioned in this clause 3 are also applicable if the force majeure event occurs to any of these third parties.
- 3.3 If PSA, as a consequence of the circumstances set out in clause 3.1, is prevented or delayed from performing or observing its obligations, PSA is entitled to suspend any agreement with the Customer to which these Conditions apply in whole or in part or, in the event that the suspension has lasted for 12 months, to terminate any such agreement by registered letter, both without prior court intervention. In that case, PSA will be exempt from its obligations without any liability to indemnify the Customer and without any entitlement of the Customer to demand specific performance. If, at the time of the suspension or termination, PSA has partially performed its obligations, the Customer will pay the pro rata amount of the total price.

4 HARDSHIP

- 4.1 In case of exceptional circumstances not within the control of PSA, which alter the relative rights and obligations of PSA and/or the Customer to the detriment of PSA by excessively increasing the contractual obligations of PSA (including but not limited to increases of the cost of labour, energy and/or materials), the parties, upon the request of PSA, will in mutual consultation seek to adjust the conditions that apply between them in order to re-establish the initial contractual equilibrium while protecting their respective interests.
- 4.2 In case parties do not reach an agreement with respect to the restoration of the balance of their respective interests within thirty (30) days following the date of PSA's request, PSA will have the right, at its sole discretion, to terminate the agreement to which these Conditions apply by registered letter without any liability or any indemnity being due. If, at the time of the termination, PSA has partially performed its obligations, the Customer will pay the pro rata amount of the total price.

5 TERMINATION

- 5.1 PSA has the right to terminate any agreement to which these Conditions apply without prior court intervention and without any prior notice, notice period or indemnity being due, in whole or in part, effective immediately, to the detriment of the Customer, by means of a registered letter to the Customer, in the following cases:
 - 5.1.1 If the Customer fails to comply with any of its obligations (either its obligations under the agreement to which these Conditions apply or any other obligations towards PSA or PSA's affiliates);
 - 5.1.2 If the Customer is declared bankrupt, is involved in a dissolution, applies for the cessation of payment or loses control over its assets or parts thereof (by seizure, by being put under legal restraint or otherwise), applies for a judicial or credit settlement or if any other collective measure intended to protect the Customer from its creditors is applied for or taken; or

- 5.1.3 If there is a change in control over the Customer. For the purposes of these Conditions, control means, in relation to a party, where a person (or persons acting in concert) has, or has a right to acquire, by equity ownership, contract or otherwise, (i) control over the affairs of that party; (ii) 50% of more of the total issued shares and/or 50% of more of the voting rights of that party; and/or (iii) control of the appointment of 50% or more of the members of the board of directors or similar governing body of that party. A change in control occurs inter alia (i) when person(s) that held control previously, no longer hold control; (ii) when person(s) that did not hold control previously, acquire control; and (iii) when persons that previously held control acting in concert, no longer act in concert.
- 5.2 In any of the aforementioned cases, all sums payable by the Customer that are not yet due will become due ipso jure and without prior demand or notice in the aforementioned cases, PSA has also the right to suspend the performance of its obligations in whole or in part.
- 5.3 In case of termination or suspension in accordance with the previous clause, PSA will never be liable for any kind of damages. The Customer will indemnify PSA and hold PSA harmless for any damage resulting from or in connection with the termination or suspension.

6 IT SECURITY, DATA PROTECTION AND CONFIDENTIALITY

- 6.1 The following information will be considered confidential (“**PSA Data**”): (i) the existence, subject matter and content of these Conditions and of any agreement, offer or other document to which these Conditions are applicable and (ii) any information (in whichever form; whether about PSA or about any other subject) that is obtained by the Customer as a result of these Conditions and of any agreement, offer or other document to which these Conditions are applicable.
- 6.2 The Customer will treat the PSA Data referred to in clause 6.1 as confidential and will not disclose this information or any part of it without the explicit prior written consent of PSA. The Customer will procure that its affiliated companies and the directors, employees, officers and advisors of itself and of its affiliated companies will comply with this obligation.
- 6.3 The following actions will not constitute a breach of the obligation set out in clause 6.2: (i) the disclosure by the Customer in the event of a judicial and/or arbitral procedure initiated by one party against the other, to the extent that disclosure is strictly necessary for the procedure, and (ii) disclosure if and to the extent that it is strictly necessary for the Customer to comply with its legal or regulatory obligations. In the latter case, the Customer will consult with PSA, in so far as reasonably possible, prior to complying with this obligation.
- 6.4 Customer explicitly acknowledges that PSA reserves any and all rights regarding the data collected and / or generated during the execution of any agreement, offer or document to which these Conditions apply.
- 6.5 Parties agree that all intellectual property rights regarding PSA Data or other data, obtained by Customer from PSA during the project, remain with PSA, and that all intellectual property rights regarding the confidential information or other data, obtained by PSA, either from the Customer or otherwise under the provision of services and/or the delivery of goods to which these Conditions apply, remain with or become the sole property of PSA.

- 6.6 It is explicitly forbidden for the Customer to exploit PSA's Data commercially.
- 6.7 Furthermore, Customer undertakes to:
- 6.7.1 handle and use all PSA Data and digital services, to which it has access, responsibly and in compliance with all applicable laws and regulations, in a manner consistent with the highest level of ethics and integrity;
 - 6.7.2 take all measures that a reasonable and prudent entity would take to ensure that all PSA's Data is protected at all times from unauthorized access or use by a third party or misuse, damage or destruction by any person;
 - 6.7.3 provide protective measures for PSA's Data that are no less rigorous than accepted industry standards, such as but not limited to GIT security standards and commensurate with the consequences and probability of unauthorized access to, or use, misuse or loss of, the customer data; and
 - 6.7.4 without limiting clauses 6.7.1, 6.7.2 or 6.7.3, comply with all security regulations or procedures or directions as are specified in the agreement to which these Conditions apply or given by PSA from time to time regarding any aspect of security of, or access to, PSA's Data, material or premises.
- 6.8 If Customer becomes aware of any actual or suspected:
- 6.8.1 action taken through the use of computer networks that result in an actual or potentially adverse effect on Customer's information system and/or PSA Data residing on that system ("**Cyber Incident**"); or
 - 6.8.2 any other unauthorized access or use by a third party or misuse, damage or destruction by any person ("**Other Incident**"), Customer must: (i) notify PSA in writing immediately (and no longer than 12 hours after becoming aware of the Cyber Incident or Other Incident); and (ii) comply with any directions, considered by the industry as reasonable, issued by PSA in connection with the Cyber Incident or Other Incident, including in relation to; (iii) obtaining evidence about how, when and by whom PSA's information system and/or the customer data has or may have been compromised, providing it to PSA on request, and preserving and protecting that evidence for a period or up to 12 months; (iv) implementing any mitigation strategies to reduce the impact of the Cyber Incident or Other Incident or the likelihood or impact of any future similar incident; and (v) preserving and protecting PSA Data (including as necessary reverting to any backup or alternative site or taking other action to recover customer data).

7 PERSONAL DATA PROTECTION

- 7.1 Parties recognize and accept that if a Party processes personal data relating to any of the other Party's directors, employees, independent contractors or agents, it shall do so in strict adherence with applicable federal, state and local law. Parties also recognize and accept that if a party processes personal data as defined in Regulation EU 2016/679 of the European Parliament and the Council of 27 April 2016 on the protection of natural persons with regard to the processing

of personal data and on the free movement of such data, and repealing Directive 95/46/EC (the "GDPR") relating to any of the other party's directors, employees, independent contractors or agents of the other party, it shall do so in strict adherence to the GDPR.

- 7.2 Furthermore, both parties warrant and undertake that they will duly observe all relevant obligations imposed upon it by applicable data protection laws, regulations and best practices in this respect, whereby the GDPR shall be considered the lowest standard.
- 7.3 Any such processing activities will be limited to the performance of the services or delivering the goods under the agreement to which these Conditions apply, or as specifically authorized by PSA in writing. In this respect, Customer expressly represents and warrants that: (i) it shall take suitable technical and organizational measures to protect and secure personal data. More specifically, Customer shall protect personal data against destruction, whether inattentive or deliberate, loss, forgery, unauthorized disclosure or access and against any form of unlawful processing. Customer shall provide PSA with a description of the security measures taken; (ii) the systems used by Customer for automatic processing of, inter alia, personal data are in accordance with the requirements for consultation and updates of the personal data by the subject as defined in the applicable data protection law(s) and, more in particular, the GDPR; (iii) in case personal data is processed by Customer, such processing shall be done in accordance with the provisions of the agreement to which these Conditions apply. Customer confirms that the processing of such personal data by Customer shall be fully in accordance with the applicable data protection laws in the countries where personal data is being processed; and (iv) it shall restrict data access to persons requiring such access to perform the tasks allotted to them by Customer in performance of the agreement to which these Conditions apply. Customer shall explicitly inform its staff, and any persons working under its control, of the provisions of the applicable data protection laws on privacy protection in relation to the processing of personal data.
- 7.4 The disclosure by a party of personal data to third parties, by whatever means, shall be prohibited, except where it is imposed by, or by virtue of, the law, or in case the prior written and informed approval has been obtained from the other party. Parties shall ensure that all their staff and persons authorised to process personal data have committed themselves to obligations of confidentiality no less onerous than those set out in clause 6, or are under an appropriate statutory obligation of confidentiality.
- 7.5 Parties shall, unless and to the extent prohibited by applicable law, give the other party written notice as soon as possible upon becoming aware of any breach of this article or of any applicable data protection law, and in no event later than twenty-four (24) hours after the occurrence of such event. The party that has become aware of any breach shall take all steps necessary to investigate and prevent its recurrence. The party whose personal data is involved at its sole discretion, shall determine (in accordance with applicable data protection law) whether and when to notify any data subjects or data protection authorities regarding a breach. In such case, the concerned party may, without prejudice to its other rights and remedies, immediately suspend the transfer of any personal data to the other party, require the other party to immediately return all personal data at no cost, perform a root cause analysis of the breach and its direct and indirect consequences. Parties shall, at their own initiative but in close consultation

with each other, take any and all appropriate measures in order to minimize the impact such a breach may have upon the other party.

- 7.6 Customer acknowledges that the obligations of this article are essential and that any violation thereof could seriously harm PSA's interests and reputation, and may moreover have a significant (financial) impact on PSA and its subsidiaries and affiliates. Therefore, Customer shall be liable for any damages attributable to any failure on its part to comply with the provisions of this article and/or applicable law (including in particular the GDPR), irrespective of the limitations of liability set forth in the agreement to which these Conditions apply.

8 SANCTIONS

- 8.1 For the purposes of this clause:

"PSA Group Sanctions Policy" means all policies, requirements, code of conduct, restrictions, rules or guidelines relating to Sanctions as may be issued from time to time and which is applicable to PSA and made available to the Customer on request.

"Sanctions" means sanctions imposed by organizations such as the United Nations or by individual countries or union of countries from time to time.

"Sanctioned Party" or **"Sanctioned Parties"** means any person or entity which is the target of any Sanctions or has been included on any list of restricted persons as being a target of Sanctions.

- 8.2 The Customer shall, and shall procure that any of its subcontractors, affiliates, directors, managers, employees or contractors (regardless of tier or level at which they are contracted to supply or perform any deliverable(s)) comply with the PSA Group Sanctions Policy, without additional charge or adjustments to these Conditions.
- 8.3 The Customer represents, warrants and undertakes for itself and its subcontractors, affiliates, directors, managers, employees and contractors that during the period of the contractual relationship:
- 8.3.1 they, or their legal or beneficial owners, are not Sanctioned Parties, or are not controlled by Sanctioned Parties;
- 8.3.2 to the best of its knowledge having made diligent inquiries, its performance of the contractual relationship is and has not been in breach of any Sanctions.
- 8.4 The Customer shall disclose promptly to PSA sufficient information in order to enable PSA to determine if there is any breach of this clause.
- 8.5 The Customer shall indemnify PSA for any losses suffered by PSA as a result of any breach of this clause.
- 8.6 PSA may suspend the contractual relationship with immediate effect and without liability if, in PSA's sole discretion, Customer breaches any of the foregoing representations and warranties or PSA's continued performance of this contractual relationship may breach or expose PSA to adverse consequences under Sanctions.

9 LIABILITY

- 9.1 PSA is only liable for the proven damage and/or the loss that is the direct consequence of its proven fault. In no event (including gross negligence) can PSA be held liable for general or specific indirect damages or economic damage or consequential or punitive damages of any kind (including but not limited to lawyers' fees, experts' fees, demurrage, loss of income or profit, loss of contracts, harbour dues and fines and/or similar levies).
- 9.2 PSA is exempt from any liability in the following events: damage and/or loss occurring before or after the performance of the services by PSA, force majeure as set out in clause 3, defects of the cargo and/or the packing and/or the containers, flooding, collapse, acts or omissions (including intentional misconduct or gross negligence) of third parties (including third parties upon whom PSA relies for the execution of its obligations) and/or the Customer, failure to communicate or the incorrect communication of data or instructions by the Customer and/or by third parties, shortage of berthing space, labour, fuel or power or insufficient depth of water at any berth or the approaches thereto.
- 9.3 Any liability of PSA (under these Conditions or under or in connection with any agreement pertaining to the provision of services and/or delivery of cargo by PSA) is subject to the condition being met that the Customer notifies PSA in writing of the event giving rise to the liability as soon as possible after its discovery, and in any event not later than the following deadlines:
- 9.3.1 with respect to loss of or damage to the vessel and its equipment: before the vessel has left the terminal of PSA and in any event allowing PSA sufficient time to reasonably inspect and/or verify the damage;
- 9.3.2 with respect to loss of or damage to a container or to un-containerized cargo: one month after the container or the un-containerized cargo have left the terminal of PSA;
- 9.3.3 with respect to loss of or damage to containerised cargo: the earlier of (i) one week after the Customer is notified of the loss or damage by its own customer and (ii) three months after the containerised cargo have left the terminal of PSA;
- 9.3.4 with respect to death or personal injury: immediately after the incident;
- 9.3.5 with regard to loss of/or damage to a container or whether or not containerized cargo, that is the subject of Forwarding Services: 14 days following its delivery by PSA. Any possible liability of PSA with regard to Forwarding Services is automatically and definitively extinguished when the Customer has regained possession of the documents relating to a certain performance in the context of those services after their execution without having made a motivated reservation for PSA no later than the 10th day after the delivery of these documents.
- 9.3.6 with regard to other costs / claims: within 3 months after the incident that gave rise to the costs / claims.

The notice must include at least the legal and factual basis of the claim in reasonable detail and an estimate of the amount of the damage.

9.4 Any liability of PSA (under these Conditions or under or in connection with any agreement pertaining to the provision of services and/or delivery of cargo by PSA) is subject to the condition being met that the Customer has initiated and served formal legal proceedings (in accordance with clause 11.2 or in accordance with the relevant clauses of the applicable agreement or in accordance with applicable law)

9.4.1 with regard to Forwarding Services: within 6 months from the day following the day on which the cargo was delivered or should have been delivered, or in the absence thereof, from the day on which the fact giving rise to the claim occurred;

9.4.2 with regard to services other than Forwarding Services: within 12 months after the earlier of (i) the delivery of the cargo or providing of the services or (ii) occurrence of the event giving rise to the liability (including damage, death or injury), as the case may be.

9.5 All costs arising from government decisions will be borne by the Customer. If as a result of (i) the passing of, or any change in, any law or regulation, or (ii) a material change in the interpretation or application of any law or regulation, PSA has to carry out additional tasks that are not part of the services contractually agreed, then PSA will carry out such tasks against payment by the Customer of an appropriate compensation, which may be determined in accordance with clause 4.

9.6 The Customer who is entitled to invoke exemptions or limitation of liability clauses towards the person holding an interest in the cargo or towards any other third party will provide these to the benefit of PSA. If Customer fails to invoke such clauses in favour of PSA, Customer will defend and indemnify PSA from the consequences.

9.7 PSA will not be required to pay any indemnification if the amount which would otherwise be recoverable from PSA (taking into account inter alia these Conditions and any agreement, offer or other document to which these Conditions apply) is less than the following amounts:

- in the event of loss of or damage to any container: USD 600;
- in the event of loss of or damage to any cargo: USD 300.

To the extent that a claim exceeds these amounts, PSA will be liable only for the excess.

9.8 If any person other than the Customer makes any claim against PSA in respect of loss or damage resulting directly or indirectly from services provided and/or cargo delivered by PSA to the Customer pursuant to these Conditions (or any agreement to which these Conditions apply), the Customer will fully defend and indemnify PSA in respect of any liability, loss or damage that PSA may incur even where such liability, loss or damage exceeds the limitations of liability imposed under these Conditions (or any agreement to which these Conditions apply). PSA will not be liable for, and the Customer will defend and indemnify PSA for, any liability, claim, proceeding, loss, delay, detention, cost or expense in connection with or arising out of (i) PSA applying any provision of, or exercising any rights under, these Conditions (or any agreement to which these

Conditions apply), or (ii) the Customer breaching any provision of these Conditions (or any agreement to which these Conditions apply).

- 9.9 Nothing in these Conditions will limit the right of PSA to recover any damages from the Customer on account of the Customer's contributory negligence or breach of these Conditions or any agreement to which these Conditions apply.
- 9.10 The Customer will take all reasonable steps to mitigate the effect of PSA's negligence or breach of obligations (if any) and to minimise the charges to be borne by PSA.
- 9.11 The Customer will ensure that any exemptions or defences of PSA against the Customer, and any limitations of or conditions to PSA's liability towards the Customer under these Conditions (or under any agreement to which these Conditions apply) will also be applicable to, and apply to the benefit of, PSA against any third parties contracting with the Customer (and in particular against the Customer's customer). Customer will defend and indemnify PSA in the event it fails to so ensure.
- 9.12 The agreed provisions with respect to PSA's liability (either in these Conditions or, as the case may be, in any agreement to which these Conditions apply) will constitute the Customer's sole remedy in connection with the services and/or cargo provided by PSA and will apply to any claims by the Customer against PSA under contract, in tort, or at law.
- 9.13 PSA will make an effort to take the necessary measures in order to limit the risk that stowaways or other unwanted persons gain access to the Customer's vessel/container/trailer/cargo/vehicles. If nevertheless stowaways or other unwanted persons are discovered in the Customer's vessel/container/trailer/cargo/vehicles, PSA will not be liable for the resulting damage, expenses or fines (if any).
- 9.14 In the event of damage suffered by the Customer as a result of services and/or cargo provided by PSA, PSA's liability for each incident (or each series of incidents arising from a common cause) is limited (including in the event of gross negligence) to the lower of:
- 9.14.1 (in the event of physical damage to cargo and/or container) USD 500 per package and USD 125 per ton for bulk cargo with a maximum liability of USD 2,500 regardless of the number of packages and/or tonnes, and (in the event of damage other than physical damage to cargo caused by errors or omissions pertaining to the cargo and/or containers) USD 2,500 per incident or series of incidents arising from a common cause; or
 - 9.14.2 the amount that the Customer is obliged to pay to its customer/principal (as limited pursuant to any law, contract or otherwise); or
 - 9.14.3 the amount that the Customer has effectively paid to its customer/principal (as proven with supporting documents).
 - 9.14.4 PSA's total liability with regard to damage to cargo and/or containers amounts to a maximum of USD 2,500.

The Customer will provide PSA with all information and/or documents required to ascertain the amounts referred to under clauses 9.14.1, 9.14.2, 9.14.3 and 9.14.4 above. The Customer confirms that the cargo that are the object of PSA's assignment are either the Customer's property or that the Customer, acting as attorney-in-fact of the party holding the interest in the cargo, is entitled to contract with respect to the cargo, so that the Customer not only accepts these Conditions on behalf of itself but also on behalf of its own customer and/or any other party holding an interest in the cargo.

- 9.15 In the event of damage caused to the vessel or vehicle, PSA's liability per incident (or series of incidents arising from a common cause) is limited (including in the event of gross negligence) to the lower of (i) USD 30,000 for a seagoing vessel and USD 15,000 for any other vehicle, such as, but not limited to truck, barge railway wagon, tractor, trailer, or (ii) the reasonable cost to repair the seagoing vessel or other vehicle in accordance with the Customer's reasonable specifications. The depreciated book value of the vessel will be calculated on the basis of the construction cost with a straight-line depreciation over a period of 20 years per annum from the date of delivery until the date of the incident. PSA will in no event be responsible for delay, demurrage or any consequential damages or losses.
- 9.16 In the event of convergence of several claims pertaining to damage caused to the vessel or vehicle, damage to or loss of cargo or materials made available by the Customer or by third parties, the total liability per incident will not exceed USD 37,500 regardless of the number of claimants. PSA's total liability is limited to USD 50,000 per year.
- 9.17 PSA is not liable for the execution of any agreement concluded by it, on behalf of the Customer, with third parties or agents of e.g. storage, transport, customs or goods handling, unless it is demonstrated by the Customer that the defective execution thereof is directly caused by an error on the part of PSA.
- 9.18 The Customer will bear all freight, port charges, taxes, duties (including but not limited to customs duties, excise duties and VAT), contributions, fines and any other costs relating to the cargo and/or containers transported by the Customer, provided that PSA has acted in accordance with the Customer's instructions. The Customer will indemnify PSA and hold PSA harmless from any claims against PSA or its servants or agents arising in respect of such costs.
- 9.19 The Customer expressly acknowledges that this general clause 9 satisfies the requirements of reasonableness under any applicable law related to the effectiveness of contractual provisions that seek to exclude or limit liability.

10 MISCELLANEOUS

- 10.1 If one or more of the provisions of these Conditions and/or of any agreement pertaining to the provision of services and/or delivery of cargo by PSA is declared to be invalid, illegal or unenforceable under any applicable law, such invalidity, illegality or unenforceability will not in any way affect the remaining provisions. In this event, the Customer and PSA will use their best efforts to immediately and in good faith negotiate a provision that replaces the invalid, illegal or unenforceable provision and which is legally valid and is consistent with the purpose and intent of the Conditions and/or the agreement.

10.2 The Customer may not assign its rights or obligations under these Conditions and/or any agreement to which these Conditions apply (by merger, split-up, contribution of a universality or a branch of activities, transfer of a universality or a branch of activities or any similar corporate restructuring, either under United States law or under any other law, or otherwise) without PSA's prior written consent. PSA reserves the right to assign its rights or obligations under these Conditions and/or any agreement to which these Conditions apply to any affiliated company or third party, and to appoint sub-contractors to perform all or any part of its duties.

10.3 If:

10.3.1 the Customer or any party controlling the Customer is or has been involved in any mergers & acquisitions activity with a third party (i.e. (i) the Customer or any party controlling the Customer merges or enters into an amalgamation with a third party, (ii) the Customer, solely or jointly, directly or indirectly, acquires control over the management and/or operations of a third party, or (iii) control over the management and/or operations of the Customer is acquired by a third party, solely or jointly, directly or indirectly, or (iv) the Customer or any party controlling the Customer enters into any other transaction with a third party of which the purpose and/or the consequence is the combination of two or more formerly independent legal entities and/or groups); or

10.3.2 the Customer or any party controlling the Customer is or has been involved in any partnership, consortium, liner conference or strategic alliance with a third party, or any other transaction with a third party of which the purpose and/or the consequence is the pooling of resources and/or the integration of operations

then:

10.3.3 the terms of these Conditions and/or of any agreement to which these Conditions apply will not in any way be invoked or applied to the benefit of such third party without the prior written consent of PSA; and

10.3.4 the terms of these Conditions and/or of any agreement to which these Conditions apply, will prevail over any conflicting terms and/or conditions agreed by such third party

10.4 The relationship between the parties will in no event be considered a partnership, a joint venture or any other association between the parties, nor will one party be considered the agent or employee of the other.

10.5 PSA's rights under these Conditions and/or agreement to which these Conditions apply are cumulative with its rights under law except as agreed otherwise.

10.6 Failure by PSA to insist upon the strict performance by the Customer of any provisions of these Conditions and/or of agreement to which these Conditions apply will not be construed to be a waiver by PSA of any right to insist upon strict performance at all times.

10.7 PSA reserves the right to change the Conditions unilaterally at all times in accordance with any changes in its commercial policy and the economic and legal necessities. The new Conditions will enter into force immediately upon being notified to the Customer. Changes will apply to offers already made and agreements already concluded.

- 10.8 The Customer will at all times be responsible to comply with all relevant legal and regulatory obligations, including the obligations related to the movements of the cargo resulting from carrying out instructions as given by the Customers.
- 10.9 All offers made by PSA are noncommittal, unless explicitly indicated otherwise. PSA is only bound by an order after such order has been confirmed in writing by PSA.
- 10.10 The Customer represents and warrants that (i) it is a business entity duly incorporated and validly existing under the laws of its country of registration and has full power, authority and legal right to carry on its business and to enter into any agreement, offer or other document to which these Conditions are applicable and (ii) any provision of services and/or delivery of cargo to which these Conditions are applicable does not and will not conflict with any law, regulation, judgement, order, authorisation, agreement or obligation applicable to it or with any agreement to which it is a party (such as exclusivity commitments).
- 10.11 The Customer acknowledges that in entering into its agreement with PSA, it has not relied on any express or implied representation, warranty or other assurance (except those specifically set out in writing in the agreement) made by or on behalf of PSA before the entering into of the agreement.
- 10.12 Save as otherwise agreed, PSA is entitled to make reference to the Customer in its marketing materials and disclose reasonable details about the nature of PSA's cooperation with the Customer.
- 10.13 Save as expressly permitted by the Contract, the rights and obligations of the Customer shall not be assigned to or shared in any way with any person without PSA's prior written consent.,
- 10.14 No express or implied intellectual property right or licence belonging to either Party is hereby granted to the other Party.
- 10.15 The Parties shall comply with all laws, rules and regulations affecting the agreement the Customer shall obtain all requisite permissions, approvals and consents from the competent authorities and indemnify PSA against any fines, penalties, losses, costs or expenses incurred by PSA in respect of any non-compliance with such laws, rules and regulations.
- 10.16 Where the Contract requires any notice or information to be in writing, that requirement is also met by electronic mail (assuming that there exists a reliable assurance as to the integrity of any such notice and can be easily presented) ("**Data Message**").
- 10.17 Except where expressly agreed otherwise, PSA, its employee or agent is deemed to have received a Data Message when it acknowledges receipt by any communication in writing by PSA, its employee or agent sufficient to indicate to the sender that the Data Message has been received.
- 10.18 Any notice to be given by either Party under the Contract shall be deemed to be received by the other Party if sent by:
- 10.18.1 hand or local urgent mail or express mail or other fast postal service, or
- 10.18.2 registered post,

to the registered or representative office of the recipient, or by telex, facsimile or other electronic media, followed immediately by a posted confirmation copy.

11 APPLICABLE LAW - JURISDICTION

- 11.1 These Conditions and any agreement to which these Conditions apply will be governed by and construed in accordance with the law of Pennsylvania, United States and/or the General Maritime Law of the United States, as may be applicable.
- 11.2 Any litigation between the parties shall be submitted to the exclusive jurisdiction of the courts of Pennsylvania, United States, to which jurisdiction and venue the Customer expressly agrees and consents, without any objection to a lack of personal jurisdiction.

PROVIDING OF SERVICES

12 GENERAL

- 12.1 Clauses 12 up to 21 apply to the extent that the agreement between PSA and the Customer pertains to the provision of services by PSA to the Customer, including but not limited to all activities that are manual or intellectual in nature pertaining inter alia to loading, unloading, handling, controlling, tallying, delivery of cargo and warehousing, including all related and supplemental assignments.
- 12.2 The Customer shall comply, and shall ensure that its employees, subcontractors and agents comply, with PSA's operating requirements set out in port circulars available to the Customer (which the Customer hereby acknowledges as having read and agreed to) or hereafter notified to the Customer, as well as all rules, conditions, policies and directions set by PSA in respect of the PSA terminals and activities therein.
- 12.3 If any damage is caused to any PSA terminal or other property arising out of the provision of the services/facilities, PSA may in its discretion carry out such repairs or replacements as it thinks necessary, in which event the cost of such repairs or replacements, together with all interests, expenses and legal fees that may be incurred in the collection of such costs, shall be borne by the Customer. PSA shall also be entitled to payment for consequential and indirect losses.
- 12.4 The Customer shall effect adequate insurance of the Cargo for so long as they remain at any PSA Terminal, except where expressly agreed otherwise between PSA and the Customer.

13 EXECUTION

- 13.1 When communicating instructions and at the latest at the time of commencement of the task, the Customer will communicate in writing to PSA: (i) a correct and accurate description of the cargo, including type, number, weight, condition and risk category, and (ii) all instructions and all limitations connected with the protection, handling and storage of the cargo and the performance of the services in general. PSA may rely on any information or documents pertaining to the cargo as provided by the Customer. PSA has no obligation to verify the correctness, authenticity and/or validity of any such documents and/or information. PSA may enter into agreements with the Customer's agent in order to agree on the practical modalities with respect to the release and delivery of cargo from PSA's terminal.

- 13.2 The cargo will carry all necessary markings indicating their characteristics. The Customer will pack the cargo as required for the performance of the services, unless it is customary not to pack the cargo. Customer represents that the cargo has been properly and sufficiently prepared, packed, stowed, labelled and/or marked, and the preparation, packing, stowage, labelling and marking are seaworthy and appropriate to any operations or transactions affecting the cargo and the characteristics of the cargo, and comply with all relevant local, national and international legislation and regulations relating to their documentation, carriage, handling and movement.
- 13.3 PSA shall be entitled, at any time, to inspect, weigh and/or test the cargo and do any acts necessary for this purpose. Costs arising therefrom, as determined by PSA, shall be borne by the Customer if the inspection, weighing and/or testing:
- 13.3.1 shows that the information provided in respect of the cargo is incomplete and/or inaccurate;
 - 13.3.2 is requested by the Customer and/or any competent authority; or
 - 13.3.3 is conducted by PSA to comply with any law or regulation or IMO requirement
- 13.4 PSA may accept delivery of the cargo notwithstanding PSA's knowledge of any incorrect or incomplete information and in that event:
- the Customer shall bear the risk and expense of any necessary or desirable measures carried out by PSA arising from such incorrect or incomplete information and indemnify PSA against all claims made by PSA, its employees or agents, or any third party arising from such measures; and
- 13.4.1 PSA shall not be liable for any claim arising from PSA's acceptance of delivery of the cargo.
- 13.5 PSA shall be entitled, but not obligated, to refuse to accept delivery of the cargo or refuse to provide any services/facilities in respect thereof, without responsibility for any loss or any liability, consequential or otherwise, if in the opinion of PSA:
- 13.5.1 the cargo does not conform with the information provided by the Customer under clause 13.1;
 - 13.5.2 the cargo is delivered in an apparently damaged or defective condition; or
 - 13.5.3 the provision of such services/ facilities may lead to a claim against PSA, its employees or agents.
- 13.6 PSA shall be entitled to require payment from the Customer of any cost or expense incurred by PSA in respect of the services /facilities provided prior to PSA's refusal to accept delivery of the cargo pursuant to clause 13.5.
- 13.7 The Customer shall be liable to PSA for and shall indemnify PSA against all claims suffered by or made against PSA, its employees or agents arising from any incorrect or incomplete description, statement, indication, information, notice, direction or instruction made or given by the Customer to PSA, in addition to the costs payable by the Customer.

- 13.8 The means of transport made available will be supplied so that the services to be performed can be started immediately in accordance with the usual way of working. The means of transport made available must comply with the legal provisions for the transport of the cargo to be loaded and the drivers must hold all legally required permits.
- 13.9 The installations, warehouses and equipment may be checked as to their suitability by the Customer before being put to use. If the Customer has not made such a check or has not made any objections (such objections having to include the reasons for them), they will be deemed to have been found suitable.
- 13.10 The services provided by PSA will never include the satisfaction of any taxes and/or customs requirements on behalf of the Customer, nor services of inventory management, unless explicitly agreed otherwise.
- 13.11 If the cargo and/or containers transported by the Customer are under temporary storage (as defined by applicable customs legislation) on the premises of PSA, the Customer will ensure that such temporary storage has lawfully ended before such cargo and/or containers are removed from the premises of PSA. Any liability with respect to or any claim from the authorities or third party as a result of a breach of this obligation is a cost as defined in clause 9.18.
- 13.12 For cargo subject (or that may be subject) to duties, taxes or other charges by the competent authorities, the Customer shall, reasonably in advance, provide to PSA all information required of PSA by such authorities in respect of such cargo.
- 13.13 The Customer shall be liable for and indemnify PSA against any claim, penalties, taxes or duties suffered or payable by PSA arising from any delay in or complete or partial failure to provide the required information and/or documents.
- 13.14 The Customer shall not deposit any arms, explosives or dangerous cargo with PSA unless PSA has provided written agreement to the same.

14 GENERAL CONDITION ON ARRIVAL

- 14.1 Any acceptance of delivery of the cargo by PSA shall be without prejudice to clause 13 and shall not constitute proof that the cargo was delivered in a good and undamaged condition or that the means of transportation, packing materials or containers used in respect thereof conformed with the requirements of clause 13.
- 14.2 PSA shall, as soon as practicable, notify the Customer of any damage or defect of the cargo or of such means of transportation, materials or containers which is apparent at the time of delivery thereof but the Customer shall not make any claim against PSA, its employees or agents by reason of the fact that it has not been so notified.
- 14.3 PSA shall be entitled, at the expense of the Customer, to do all things deemed by PSA to be necessary to remedy such damage or defect or to prevent or reduce further damage, defect or deterioration in the condition of the cargo or of such means of transportation, materials or containers and to arrange for a report to be made on the condition of the cargo or of such means, materials or containers without being liable for any claim arising from doing such things and the Customer shall indemnify PSA, its employees and agents against such claim.

15 DELIVERY OR RE-DELIVERY

- 15.1 The cargo shall be deemed to have been delivered to PSA at the facilities immediately after the cargo have been unloaded from a vessel or a vehicle at the facilities.
- 15.2 The cargo shall be deemed to have been re-delivered to the Customer from the facilities immediately after such cargo are loaded onto or into the vessel or vehicle or re-delivery accepted by the Customer whether expressly or by conduct at any PSA terminal. The cargo shall be presumed to be in good order and condition if the receiver does not take exception to the condition of the cargo at the time of delivery.
- 15.3 The Customer shall agree with PSA three (3) days prior to the time and date when the cargo shall be delivered to PSA or re-delivered to the Customer.
- 15.4 If the cargo shall not be delivered or taken re-delivery of at the times and dates agreed under clause 15.3.
- 15.4.1 the Customer shall be liable for any claim suffered by PSA, its employees and agents arising therefrom and indemnify PSA, its employees and agents against such claim; and
- 15.4.2 in the case of delivery of the cargo, PSA shall no longer be required to make available the facilities or in the case of re-delivery of the cargo, PSA shall be entitled to remove the cargo forthwith from the facilities at the risk and expense of the Customer.
- 15.5 Time shall be of the essence for the purposes of clause 15.3 and 15.4 and the Customer shall not be entitled to any notice of such failure.
- 15.6 Subject to clause 2, PSA shall re-deliver the cargo to the Customer:
- 15.6.1 if so instructed by the Customer;
- 15.6.2 against the presentation of a receipt in a form approved by PSA and duly signed and stamped by the Customer; or
- 15.6.3 against the surrender of a delivery/shipment note (if any) issued in respect of such cargo,
- 15.6.4 Provided that the Customer shall have performed and observed the provisions of the contract and of any other contract made between PSA and the Customer in respect of other cargo at any PSA Terminal, up to the date of such re-delivery.
- 15.7 PSA shall be entitled but not obliged:
- 15.7.1 to demand from any person purporting to be entitled or authorised to take re-delivery of the cargo, satisfactory proof of the person's identity and of such entitlement and authority; and
- 15.7.2 to satisfy itself that the signature and stamp appearing on the instructions, receipts and the delivery/shipment note are correct and valid as at the date of re-delivery.

- 15.8 In the event that a delivery/shipment note has been issued in respect of the cargo and the re-delivery of a part of the cargo by PSA to the Customer such re-delivery shall be recorded in the delivery/shipment note surrendered pursuant to clause 15.6.3 and PSA may then at its absolute discretion either:
- 15.8.1 return the delivery/shipment note to the Customer; or
 - 15.8.2 issue a fresh delivery/shipment note to the Customer in respect of the remaining part of the cargo.
- 15.9 In the event of any partial or total loss or destruction of the cargo due to any cause whatsoever, the date of commencement of such loss or destruction shall be deemed to be the date of re-delivery of the cargo by PSA to the Customer.
- 15.10 PSA shall be discharged from all liability in respect of the cargo by re-delivery thereof to the Customer or other person presenting a bill of lading, delivery/shipment note or letter of authorisation as the case may be, relating thereto and shall not be bound to make any enquiry whatsoever as to the legal entitlement or otherwise of the Customer or such person to the cargo.
- 15.11 PSA shall be discharged from all liability for wrongful delivery of the cargo where the carrying vessel advises PSA that it is unable to discharge the cargo therefrom by marks.
- 15.12 PSA shall not be bound to make any enquiry as to the correctness, proper authentication or otherwise of any endorsement appearing or purporting to have been made on any of the aforesaid bill of lading, delivery/shipment note or letter of authorisation.

16 SPECIFIC MEASURES

- 16.1 Notwithstanding the other provisions of the contract, PSA shall be entitled immediately, and at the risk and expense of the Customer, to install or modify any fixture or fitting to the facilities and take every measure reasonably deemed by PSA to be necessary (including the cessation of the provision of the services/facilities or the removal or disposal of cargo) as required by any government or public authority, and/or in order to prevent or reduce any damage (to property and the environment, personal injury or death) and/or to prevent or reduce the risk of any claim or potential claim against PSA. Such fixture or fitting shall be the property of PSA.
- 16.2 PSA shall as soon as possible, notify the Customer of such installation, modification and measures but any failure by PSA to notify the Customer shall not entitle the Customer to make any claim against PSA in respect thereof.
- 16.3 The Customer shall ensure that the vessel shall be removed from the PSA Terminal immediately upon completion of the discharge/loading of the cargo or at any time as deemed necessary by PSA.

17 ENVIRONMENT

- 17.1 The Customer shall not cause or permit any waste matter to be discharged in any manner onto any PSA terminal and no vessel shall emit smoke, soot, ash, grit or oil beyond levels deemed as reasonable by PSA at any PSA terminal.

18 THIRD PARTY CHARGES AND SUMS ON CARGO

- 18.1 The Customer shall ensure that the cargo is delivered to PSA free of any charges or sums due to third parties including any freight, port charges, taxes, duties, contributions, fines and any other costs.
- 18.2 PSA shall be entitled to refuse to take delivery of any cargo in respect of which PSA is not satisfied that all such charges and sums have been paid.
- 18.3 PSA shall not be liable for nor be obliged to recover any such unpaid charges or sums or other charges or sums which have been overpaid or mistakenly paid by the Customer to any third party.
- 18.4 If PSA, in its absolute discretion, deems it necessary to seek professional services or to commence legal proceedings or to take other legal measures in relation to such unpaid charges or sums payable to the third parties, all costs and expenses incurred by PSA in respect of such services, proceedings and measures shall be borne by the Customer.
- 18.5 Notwithstanding that PSA may have taken delivery of the cargo, the Customer shall be liable for such unpaid charges and sums and shall indemnify PSA, its employees and agents against any claims against PSA, its employees or agents arising in respect of such unpaid charges and sums, regardless of the location of the cargo at that point in time.

19 DANGEROUS GOODS - SAFETY

- 19.1 By the fact of entering any terminal of PSA, the Customer expressly accepts and agrees to - in its own name and on behalf of its employees, agents, suppliers and subcontractors - the regulations, guidelines and notices applicable at the terminal.
- 19.2 The Customer warrants that any cargo, equipment, container or vessel which it delivers, directs to or causes to be upon PSA's terminals:
- 19.2.1 are not dangerous (including hazardous, flammable, toxic, verminous, rotten, subject to fungal attack, over-heated, under-heated or liable to give off any emission such as dust, gas, fumes, liquid or radiation) or liable to become dangerous while on PSA's terminals;
 - 19.2.2 will not contaminate PSA's terminals or the water or air adjacent thereto or any person any cargo, equipment or ship at the terminals or cause danger, injury, pollution or damage thereto;
 - 19.2.3 contain no unauthorised controlled drugs, contraband, other illegal matter;
 - 19.2.4 are properly and sufficiently packed and labelled in accordance with all applicable laws, regulations and codes of practice.
- PSA reserves the right to refuse to accept any cargo, equipment, container or vessel which is not (or which PSA reasonably believes is not) in compliance with the above.
- 19.3 The Customer will be liable for offering cargo, equipment, containers or a vessel that does not meet the standards required under clause 19.2.

- 19.4 The Customer must notify PSA not less than 48 hours prior to the arrival of any dangerous goods, equipment, container or vessel. The Customer will be fully responsible (including for all expenses and penalties) for the proper and lawful transportation thereof.
- 19.5 The Customer will immediately inform PSA of any emergency (including any injurious emission, danger, injury, pollution, adverse environmental impact or any other event which might affect the safe and efficient operation at PSA's terminal)) and will take, at its own cost, any actions as may be required by PSA to remedy or mitigate the emergency. PSA will also be entitled to take any such actions at the Customer's expense.

20 CONTAINER MASS

- 20.1 The Customer will ensure that PSA is informed satisfactorily in time of the verified gross mass ('VGM') as determined in the International Convention for the Safety of Life at Sea, as amended, and its implementing provisions (collectively, "SOLAS") of any full container that the Customer wants PSA to load onto any vessel, or, if such information is not available from the shipper, the lack thereof. PSA will be entitled to fully rely on the VGM information as provided by the Customer without having to carry out any independent verification or investigation. The Customer will ensure that the gross mass has been verified, and that the relevant information provided to PSA, is in full compliance with all appropriate regulations, including in particular with "SOLAS". The Customer will provide this information promptly and sufficiently in advance at all times, but in any case, no later than the arrival of the container at the terminal of PSA.
- 20.2 PSA will only accept the VGM received from its Customer. Notwithstanding anything else in these Conditions, PSA is entitled in its absolute discretion to rely on and accept:
- 20.2.1 for the loading of any container on a ship, any shipping document received by the Customer and communicated to PSA through Electronic Data Interchange ("EDI") or any other means which provides a prima facie indication of the verified gross mass of the container; and
- 20.2.2 for the unloading of any transshipment container from a ship, any shipping document received by the prior carrier and communicated to PSA through EDI or any other means which provides a prima facie indication of the verified gross mass of such container as fully complying with the SOLAS requirements regarding verified gross mass and as having been signed by a duly authorised person.
- 20.3 PSA is entitled, but not obligated, to:
- 20.3.1 not load onto a ship any container which does not satisfy the SOLAS requirements, including any container (i) in respect of which no declared verified gross mass has been provided in accordance with clause 20.1 and 20.2; or (ii) of which the verified gross mass exceeds the maximum permitted gross mass indicated on the container's Safety Approval Plate under the International Convention for Safe Containers 1972, as amended ("CSC"); and
- 20.3.2 not discharge or allow the discharge from a ship any transshipment container which does not already have a verified gross mass,

If a container is not loaded in accordance with clause 20.3, PSA may in its sole discretion choose to (i) determine the manner and place of storage of the container; and/or (ii) instruct the Customer to provide for the return of the container to the tendering shipper; and/or (iii) provide for such return itself, at the expense of the Customer. Any additional expenses associated with the container not being loaded (including but not limited to storage, demurrage, handling or the return of the container to the tendering shipper, as the case may be) will never be borne by PSA and the Customer will pay an appropriate compensation to PSA in this respect. Any additional expenses resulting from the Customer not providing the required information timely (in accordance with clause 20.1), including but not limited to the cost of additional shifting, will never be borne by PSA and the Customer will pay an appropriate compensation to PSA in this respect.

- 20.4 If (i) a container has been delivered to PSA in respect of which no declared verified gross mass has been provided in accordance with clause 20.1 and 20.2, or (ii) PSA has reason to believe that such verified gross mass is incorrect, or (iii) the Customer so requests, PSA has the right (but for the avoidance of doubt not the obligation), in its discretion, to determine the verified gross mass itself by weighing the container in accordance with the SOLAS requirements. Also, if PSA carries out stuffing and/or stripping of a container for the Customer, PSA has the right (but for the avoidance of doubt not the obligation), in its discretion to determine the verified gross mass itself, either by (i) weighing the container itself or by (ii) weighing every package which is not individual, original sealed and having the accurate mass clearly and permanently marked on its surface, both in accordance with the SOLAS requirements. If there is any discrepancy between the verified gross mass of the container obtained prior to delivery to the terminal and the verified gross mass determined by PSA itself, the latter will be taken as prevailing and definitive. Further, if the verified gross mass of the container declared by the shipper or determined by PSA itself exceeds the maximum permitted gross mass indicated on the container's Safety Approval Plate under the CSC, PSA may in its discretion strip and restuff the container so that it complies with the SOLAS requirements. The Customer will pay an appropriate compensation to PSA for any such stripping/restuffing of a container and/or determining its verified gross mass (which compensation may be in line with PSA's list prices if any).
- 20.5 In the event that calibrated and certified weighing is possible on the terminal of PSA and the Customer requests PSA to weigh a container, PSA can never guarantee that the weighing will be done in time for a cut-off for loading as the capacity of weighing is limited and the weighing is done on an exceptional basis and subject to availability of resources. All extra costs resulting from the fact that no VGM is available as mentioned before will be invoiced to the Customer.
- 20.6 If PSA loads a container onto a truck, PSA can never be held liable for additional expenses and/or fines associated with the (excess) weight of the container/truck combination. Any such additional expenses and/or fines will never be borne by PSA and the Customer will pay an appropriate compensation to PSA for any such additional expenses and/or fines incurred by it and/or for determining the weight of the container/truck combination.

21 INDEMNITY

- 21.1 The Customer will defend, indemnify and hold PSA harmless against all claims that could arise from (i) a breach of the obligations set out in Clauses 12 up to 20, even if such breach is attributable to a third party; and (ii) the negligence of the Customer.
- 21.2 The Customer will defend, indemnify and hold PSA harmless against any delay, claims, damages, losses, expenses and costs suffered by PSA as a result of (i) any act, omission, negligence or breach of the terms of these Conditions (or any agreement to which these Conditions apply) by the Customer, its agent, or its or their servants or agents, (ii) submission by the Customer to PSA of incorrect, late or incomplete information relating to the delivered services, containers, barges or cargo; (iii) the inability to commence or complete operations promptly and efficiently due to delay in the customer vessel's arrival or due to reasons related to customer vessel's operations; (iv) the late departure from its berth by a vessel after its treatment; (v) any other damage caused by the Customer or its agent (or its or their servants or agents); and (vi) any damage caused by the vessel owned, chartered, managed, operated or otherwise used by or on behalf of the Customer (or an affiliated company of the Customer) and in general any vessel carrying the cargo handled by PSA. For the purpose of quantifying such damage, the following will apply:
- 21.2.1 In the event of physical damage (other than total loss) to PSA's equipment or other assets, the Customer will indemnify PSA for the cost of repairing such equipment or asset in accordance with PSA's specifications, plus economic and consequential losses.
- 21.2.2 In the event of total loss of PSA's equipment or other assets, the Customer will indemnify PSA for the higher of (i) the insured value of the equipment or asset, (ii) the acquisition cost of the equipment or asset (if the equipment or asset is four years old or less at the time of the incident), or (iii) the depreciated book value of the equipment or asset at the time of the incident (if the equipment or asset is more than four years old at the time of the incident). The depreciated book value will be calculated on the basis of the acquisition cost with a straight-line depreciation over 25 years as from the date when PSA starts operating the equipment or asset. This clause, 21.2.2 is without prejudice to the right of PSA to claim that the actual depreciated book value is higher, e.g. if the actual depreciation period is more than 25 years.
- 21.2.3 In the event of economic damage, the Customer will indemnify PSA for (among others) PSA's estimated loss of profit. PSA can establish such loss of profit on a lump sum basis, using reasonable benchmark estimates for (i) lost volumes, (ii) revenue per unit of volume and (iii) contribution margin per unit of volume.

PSA can apply the aforementioned lump sum quantifying rules (and any other lump sum quantifying rules set out in these Conditions or in any agreement, offer or any other document to which these Conditions are applicable, and in general any rules governing any liability of the Customer towards PSA) both during the lifetime of the agreement and after its termination. Any such rules are without prejudice to the right of PSA to claim a higher amount if it can prove that its actual damages are higher than the lump sum amount. The aforementioned provisions apply regardless of any legal or contractual provision to the contrary.

21.3 The Customer will obtain all required permissions, approvals and consents from the competent authorities that may be required in connection with its operations at the terminal, and will compensate PSA on demand against any fines, penalties, losses, costs and/or expenses incurred by PSA in respect of any non-compliance.

22 TRANSFER OF RIGHT OR INTEREST IN GOODS

22.1 PSA shall not be obliged to recognise nor be bound by any transfer of ownership or the right to delivery or possession or other right or interest in respect of the cargo.

22.2 The Customer shall be liable for all claims arising from any refusal of PSA to recognise or to be bound by the intended transfer of ownership or other interest in the cargo and shall indemnify PSA, its employees and agents in respect of such claims.

22.3 If there shall be any dispute between PSA and the Customer or between PSA and any third party relating to the ownership of or other right, title or interest in the cargo or if the cargo shall be attached, detained or seized by a third party in any way, PSA shall be entitled to detain the cargo until the dispute is resolved by the competent court or otherwise settled.

22.4 PSA shall be entitled:

22.4.1 to seek any legal and other professional services or to commence any legal proceedings or to take any measure which it deems necessary to protect its interest in such dispute, attachment, detention or seizure or to resolve such dispute, in which event the risk and expense of such services, proceedings and measure shall be borne by the Customer; and

22.4.2 notwithstanding clause 15, to retain the cargo and such other cargo forming part of the cargo at the risk and expense of the Customer until the resolution or settlement of such dispute to PSA's satisfaction.

22.5 Notwithstanding the transfer of any right or interest in the cargo, until and unless PSA shall have agreed to recognise and be bound by such transfer, the Customer shall continue to perform and observe the conditions of the contract (including the obligation to pay the contract sum and all claims) even insofar as they relate to any services/facilities provided after the transfer.

22.6 Upon PSA's recognition and contract to be bound by the transfer, the transferee shall be deemed to be the Customer for the purposes of the contract and shall also be jointly and severally liable with its predecessor in title for the performance and observance of the contract as described.

22.7 Provided that the Customer warrants that it is either the owner or the authorised agent of the owner of and all other persons having any title or interest in the cargo, and it is authorised to accept, and is bound by, this contract not only for itself and/or its company but also as an agent (if applicable) for and on behalf of the owner of and all other persons having any title or interest in the cargo and has specifically notified this agreement to such persons Such persons' rights over and in respect of the cargo shall be subject and subordinated to the rights of PSA under this General Conditions and the contract.

23 REMOVAL OF CARGO

- 23.1 Notwithstanding the other provisions of the contract, PSA may require the Customer to remove any cargo at any time by giving fourteen days' prior notice or shorter notice (as determined by PSA) for perishable cargo. The Customer shall remove all cargo from the facilities upon expiry or termination of the contract.
- 23.2 PSA shall not be liable for any claim arising from the removal, disposal, destruction and intermediate storage of the cargo and the Customer shall indemnify PSA, its employees and agents against such claims.

24 DISCLAIMER OF WARRANTIES

- 24.1 EXCEPT AS EXPRESSLY SET FORTH IN THESE GENERAL TERMS AND CONDITIONS, THE SERVICES AND/OR MATERIALS PROVIDED ARE FURNISHED AS IS, WHERE IS, WITH ALL FAULTS AND WITHOUT WARRANTY OF ANY KIND, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY, FITNESS FOR ANY PARTICULAR PURPOSE, AND/OR WARRANTY OF WORKMANLIKE PERFORMANCE OR SERVICE, ALL OF WHICH ARE EXPRESSLY DISCLAIMED.